



## **Terms and Conditions for all Healthworld products and services**

In order to keep our prices competitive, it is necessary to ask you to pay for goods and services at the time of ordering.

There is a minimum order charge of £6 for goods.

Currently we can only accept payment in Pounds Sterling.

Goods will be despatched within in 2-3 working days of receipt of payment, subject to availability.

Postage and packing is included in the price only for mainland UK, and where required is stated on the order form.

If you live in the UK but outside mainland, please contact us to allow special delivery arrangements to be made.

At present we can only take orders from within the UK, for overseas enquirers please leave your details so that if this is changed you can be kept informed.

If you need to return your purchases, owing to damage or incorrect goods being sent to you, please contact us before sending the goods back to us.

We cannot accept return of goods incorrectly ordered.

All prices are correct at the time of issue but are subject to change without notice.

All training courses are subject to a minimum numbers of participants.

If we have to cancel a training course all participants who have already paid for that course will be refunded the amount paid up to the date of cancellation.

An alternative date or venue may be offered for training courses.

If you have to cancel your booking on a training course a full refund can be made up to 14 days prior to the beginning of the course.

If you have any questions regarding your order or booking please contact us as soon as possible.